



The Multi-Generational Workforce:

Creating A Positive Culture

Quick tips for creating a positive, multi-generational workplace culture:

1. **Initiate conversations** that allow for an open exchange of perspectives.
2. **Get to know your co-workers** and seek out opportunities to collaborate.
3. **Strive to find common ground.**
4. **Be flexible.** Many times there is more than one “right” way to accomplish a task.
5. **Be aware of your communication style.** Tailor the style based on the recipient.

The United States Postal Service has 5 generations in the workplace. A multi-generational environment can present both challenges and opportunities. Understanding what motivates and engages employees from different generations is important. **For additional support with creating a positive workplace for a multi-generational team, reach out to the EAP.**